

# CLIENT ACCESS TO RECORDS

Client Name: \_\_\_\_\_ Birth Date: \_\_\_\_\_  
Address: \_\_\_\_\_ City/State/ZIP Code: \_\_\_\_\_  
Phone Number(s): \_\_\_\_\_ SS#: \_\_\_\_\_

**If Records are to be released to an individual other than yourself, please provide the recipients information:**

**Release Information to: (leave blank if same as above)**

Name of Person: \_\_\_\_\_ Relationship to client \_\_\_\_\_ Phone Number: \_\_\_\_\_  
Address: \_\_\_\_\_ City/State/ZIP Code: \_\_\_\_\_

**I request a copy of my medical record as detailed below:**

- |   |  |   |   |
|---|--|---|---|
| <input type="checkbox"/> Biopsychosocial Assessment | <input type="checkbox"/> Lab Reports     | <input type="checkbox"/> Screening Information  | <input type="checkbox"/> Other (must specify) _____ |
| <input type="checkbox"/> Medication List            | <input type="checkbox"/> Treatment Plans | <input type="checkbox"/> Physical Examination   | _____   |
| <input type="checkbox"/> Diagnosis                  | <input type="checkbox"/> Safety Plan     | <input type="checkbox"/> Progress Notes         |   |
| <input type="checkbox"/> Discharge Summary          | <input type="checkbox"/> Office Visit    | <input type="checkbox"/> Intervention Tx. Notes |   |

Reason I am requesting copies of the record (*optional*): \_\_\_\_\_

**Please choose one of the following:**

- Red Rock BHS has a standard procedure to release records in electronic form, on a password protected thumb drive, at zero cost. I agree to receive my records electronically.*
- I choose to have documents printed, at a cost of .25 per page up to \$150 cap. I understand I must pay for the printed document before it will be released to me.*

**How would you like your medical records to be delivered?**  Mailed  Picked Up  Secure Email  Thumb Drive

*Information that is not subject to one of the reasons for denial listed below will be provided to you as requested.*

\_\_\_\_\_  
Signature of Patient or Legal Representative                      Relationship                      Date

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**THIS SECTION FOR RED ROCK BEHAVIORAL HEALTH SERVICES USE ONLY**

**Date request received by Healthcare Practitioner:** \_\_\_\_\_ **Approved** \_\_\_\_\_ **Denied** \_\_\_\_\_

**If Request is denied, check reason for denial, (as allowed in 45 CFR 164.524 (a)(2)(3) and Okla. § 43A-1-109-B):**

- \_\_\_\_\_ Endangerment - A licensed health care professional has determined that the access requested is reasonably likely to endanger the life or physical safety of the client or another person. The client may request a review of a denial for this reason.
- \_\_\_\_\_ Reference to other people - The information requested makes reference to another person and a licensed health care professional has determined, in the exercise of professional judgment, that the access requested is reasonably likely to cause substantial harm to such other person. The client may request a review of a denial for this reason.
- \_\_\_\_\_ Personal Representative - A licensed health care professional has determined that the provision of access to the information requested is reasonably likely to cause substantial harm to the individual (personal representative), or another person. The client may request a review of a denial for this reason.
- \_\_\_\_\_ Information from Other Source - The information requested was obtained from someone under a promise of confidentiality, and the access requested would be reasonably likely to reveal the source of the information.
- \_\_\_\_\_ Inmate Information - Releasing a copy of the requested records would jeopardize the health, safety, security, or rehabilitation of the client or of other inmates, or the safety of any officer, employee, or other person at the correctional institution, or who is responsible for the client's transportation.
- \_\_\_\_\_ Legal Information - All, or a portion of, the information requested has been compiled in reasonable anticipation of, or for use in, a civil, criminal or administrative action or proceeding.
- \_\_\_\_\_ Information Not Available - We do not have the information requested. The information requested can be obtained from: \_\_\_\_\_. (Alternative location will be indicated, if known).

**Name of Healthcare Practitioner (Please print):** \_\_\_\_\_ **Title:** \_\_\_\_\_

**Signature of Healthcare Practitioner:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Comments:** \_\_\_\_\_

If you do not agree with the decision, you may request a review of the decision by contacting the Director of Medical Records, Kelsie Shay, [kshay@red-rock.com](mailto:kshay@red-rock.com), or 405-425-0429. A complaint may be submitted to Red Rock Behavioral Health Services' Corporate Compliance Officer, Katherine Harris, via email to [kaharris@red-rock.com](mailto:kaharris@red-rock.com) or telephone 405-419-3046; or the HHS Office for Civil Rights, Oklahoma's region: Regional Manager, Office for Civil Rights, U.S. Department of Health and Human Services, 1301 Young Street, Suite 1169, Dallas, TX 75202  
Customer Response Center: (800) 368-1019, Fax: (202) 619-3818, TDD: (800) 537-7697 Email: [ocrmail@hhs.gov](mailto:ocrmail@hhs.gov) Chart #: \_\_\_\_\_